

Ivan De Boel

Program Manager / Senior Project Manager



Date of birth: 18 september 1965
Residence: Oudsbergen

Why me?

IT professional with more than several years of experience in managing complex environments, delivering solutions and services to different client segments. I am passionate about technology as a tool for business transformation, delivering high quality services and working together with people. My skills are built through working in project-, and program management roles in complex environments, as well as on the operational, IT development, business and Outsourcing aspects (Operational Excellence/Process improvement).



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Matching Competencies

Team Management / Coördination

Project- & Program Mgmt., Training, planning and coaching of team members.

Communication

Active listening and communicating

Analytical

To think analytically to be able to understand and translate customers needs into a workable approach.

Relevant experience

IT Services Program Manager Skeyes / Senior Project Manager

Skeyes

Program Manager / Circle Lead

FOD BOSA

Program Management / Senior Project Management

Ablynx – Sanofi (Ghent)

Program Manager / Program Support

Ablynx – Sanofi (Ghent)

Programma manager / Senior Project Manager

Advanced Power Solutions (APS)

Change Manager / Senior Project Manager

Beaulieu International Group

Program Manager / Senior Project Manager / Business Consultant

Familiehulp

Relevant specializations & methodologies

Teamleading & Coaching	●●●●●	Project management	●●●●●
Change management	●●●●●	Program management	●●●●○
ITIL Service management	●●●●○	Business analyst	●●●●○
Waterfall	●●●●○	Industry & Manufacturing	●●●●○
Agile	●●●●○	Process Management	●●●○●
Government / Public	●●●○●	Budget Management	●●●○●
Commerce & Industry	●●●○●	Office	●●●○●
Media & Entertainment	●●●○●	Ivanti	●●●○●
Miro	●○○○○	Intune	●●●○●
Professional Services	●●○○○	Public & Utilities	●●○○○
Biotech	●○○○○	Jira	●●●○●
Healthcare	●○○○○	Confluence	●●●○●

Relevant education

Graduate Microprocessors and Telecommunications

VTI Technicum

Relevant training

Prince 2 Foundations

RealDolmen

ITIL (Foundation in IT Service Management)

Telindus John Cordier Academie

WO (Ir) Computer Science / Business Administration

Philips Flat Panel Display

IT Services Program Manager Skeyes / Senior Project Management

Skeyes - 03-2025 - Current

Situation: Skeyes is embarking on a comprehensive transformation of its end-user workplace infrastructure and services. This initiative, WPAAS Program, focuses on modernizing the IT landscape, with key priorities including the migration of their current Mobile Device- and Endpoint Management (MDM & EPM) solution from Zenworks to Microsoft Intune and the seamless integration of the workplace scope into the existing ITSM solution (Ivanti), already supporting Skeyes' core business operations in Air Traffic Management (ATM). As part of this, the program will not only migrate existing processes but also extend the coverage of the ITSM system to new areas, such as Asset Management and Service Request Management, enhancing the functionality and efficiency of IT operations. Additionally, the program encompasses the onboarding of a new outsourcing partner, covering the entire process from partner selection through to effective handover and transformation.

I will be leading this transformation as a Program Manager to oversee these three critical pillars of the program. As a part of this I will be coordinating and aligning these interrelated initiatives under a unified strategy, ensuring efficient execution, stakeholder alignment, and the delivery of tangible benefits to the organization.

Task:

Program Management to lead the WPAAS program with 3 main tracks, MDM & EPM migration (Zenworks to Intune), Ivanti ITSM integration (IM/PM/SR/Asset MGMT) and the onboarding of a new outsourcing partner; Functional leadership of engineers, business analysts, service architects, service managers and suppliers; Responsible for budget management, forecasting, reporting and PMO alignment; Alignment with enterprise architecture regarding workplace- and security standards; Define and follow up of KPI's (projects, SLA's, MTTR, adoption level, backlog metrics, etc...); Risk management (framework & mitigation plans); Governance (contractual, transition & operations) with outsourcing partner (SLA monitoring, deliverable tracking);

Results: Program is ongoing and in sync. with timing and budget

Specializations & methodologies: Coaching, Teamleading, Agile, Excel, ITIL, Jira, Program Management, Project Management, Confluence, Miro, Change Management, Prince2, Scrum

Program Manager / Circle Lead

FOD BOSA - 04-2024 - 03-2025

Situation: The European Union has agreed and imposed obligations on all Member States through the necessary laws and regulations, whereby each Member State must ensure that every European citizen and company must be able to complete a number of procedures regarding education, housing, mobility, economy, etc.. from their own Member State in any Member State within the EU.

To make this possible, an European program is ongoing where a certain scope of procedures must be able to be carried out online from any Member State and in any Member State of the EU. Within this program, a program is ongoing that provides for the development and roll-out of a technical system whereby supporting documents such as diplomas, birth certificates, mobility papers, etc... must be able to be requested online in any Member State and provided online in any Member State of the EU. For Belgium, this system, the Once Only Technical System, is being developed and rolled out within FPS BOSA and as a program it falls under the responsibility of the (Circle) Building Blocks And IT Tools department.

Task: Program Management for the program Once Only Technical System (OOTS) and Circle lead for Building Blocks and IT Tools.

Results: Program is ongoing and in sync. with the EU program regarding Single Digital Gateway

Specializations & methodologies: Coaching, Teamleading, Agile, Excel, ITIL, Jira, Project Management, Confluence, Miro, Change Management, Prince2, Scrum



Program Management/Senior Project Management

Ablynx (Sanofi Ghent) - 12-2022 - 05-2024

Situation: In the course of October, November and December 2022, a roadmap was developed to migrate the business processes and the applications used (legacy apps) and data to the Sanofi target application and data environment.

The goal of this program is to integrate and adopt the Sanofi target applications and data landscape, to unlock the Ablynx legacy research data through migration and secure via archiving and to fade out the Ablynx legacy research applications

My task is to implement this roadmap in collaboration with the program business lead of Ablynx Sanofi Ghent.

In addition, I also take on the role of project manager for a number of streams within this program.

The various streams are handled and executed in an agile manner.

Task: Program management for implementation as a program of this migration roadmap (SGDR 2023-2024).

Project management of a number of streams within this program.

Change management.

Results: Ongoing - On Track

Specializations & methodologies: Coaching, Teamleading, Agile, Biotech, Excel, Program- and Project Management, Change Management, Prince2, Scrum

Program Manager / Program Support

Ablynx - Sanofi - 10-2022 - 01-2023

Situation: Ablynx (Sanofi Ghent), a biotech company specializing in nanobodies, was acquired by the French Sanofi. In 2021, it was decided to migrate Ablynx's application landscape and business processes to Sanofi's target applications platform.

To this end, a process was started to develop and implement a roadmap for this migration.

My assignment was to provide the necessary support as a program manager / program support to develop this roadmap and to prepare the necessary steps to implement this roadmap in the course of 2023 - 2024.

Task: Analysis as-is situation

Support to determine to-be situation

Analysis business processes Drafting roadmap/migration strategy/step-by-step plan/timeline & planning

Set up program governance

Results: Roadmap was created in the course of October and November 2022. At the beginning of December, the roadmap was presented to and accepted by the management of Ablynx (Sanofi Ghent) and the assignment was given to implement this roadmap in the course of 2023-2024.

Specializations & methodologies: Coaching, Teamleading, Agile, Excel, Program- and Project Management, Prince2, Scrum



Program- / Project Manager

Advanced Power Solutions (APS) - 03-2022 - 10-2022

Situation: APS has initiated this project to renew its IT platform focussing on their core processes. During the blueprint phase with APS we focused on the different business models currently in use at APS with the ambition to cover these with standard SAP functionalities. The TO-BE platform is SAP S/4 HANA, an on-premise installation (Private Cloud Edition) covering the standard ERP processes by best practice scope items.

Task: Project Management

Program Management

Results: On track

Specializations & methodologies: Coaching, Teamleiding, Program- and Project Management, Prince2



Programma manager / Senior Project Manager

SD Worx - 07-2021 - 01-2022

Situation: Acquisitions of various partners (Aditro, GlobalPayroll, Launch, etc...) and migration of their IT environments, incl. datamigration, to the cloud environment of SD Worx.

Task: Pre-Sales

Program management

Project management

Results: Program and projects have been successful.

Specializations & methodologies: Coaching, Teamleiding, Project Management, Prince2



Change Manager / Senior Project Manager

Beaulieu International Group - 07-2021 - 01-2022

Situation: Program in which Beaulieu is renewing his IT environment and his workstations and wants to migrate as much as possible to the cloud. Program consists of subprojects such as security, Personal Productivity & Communication, Collaboration, Change & adoption, etc...

Task: Change management (change & adoption)

Project management

Results: Programma / Project verloopt succesvol

Specializations & methodologies: Coaching, Teamleiding, Prince2, ADKAR



Program Manager / Senior Project Manager / Business Consultant

Familiehulp - 06-2020 - 06-2021

Situation: Familiehulp wanted to update their tooling used the planning of their services and performance processing, make it cloud ready and further integrate it with their application landscape. In addition, efforts were also made to improve their HR processes and to replace and renew the HRM tooling used. Part of this was an assessment of the business needs and the translation thereof to the functional requirements to be provided from the renewed tooling.

Task: Roadmapping

Business Consultancy

Program management

Project management

Budget monitoring

Risk management

Results: Follow-up and implementation of the program was successful.

Specializations & methodologies: Coaching, Teamleiding, Prince2

Senior Project Manager

Ontex, FlexCity, Magoteaux - 06-2020 - 04-2021

Situation: Development of solutions in which data was measured for a number of things and placed in an IoT platform.

It concerns hardware & software developments combined with the setup of an IoT platform.

- FlexiCity : Development of DAC/ADC measurement module (energy measurements and data processing)
- Magoteaux : Development of sensor to measure the wear of the bits in machines for the production of gravel, including data processing.
- Ontex : Development of a measurement module used in care equipment for the needy (data processing using an IoT platform)

Task: Pre – sales

Business consultancy

Projectmanagement

Results: Projects for FlexCity and Magoteaux were successfully completed. Project for Ontex was stopped by Ontex due to not being commercially viable.

Specializations & methodologies: Coaching, Teamleiding, Agile, Scrum



Program Manager Senior Project Manager

Familiehulp - 07-2020 - 09-2020

Situation: The IT environment of Familiehulp was for the most part housed and managed in the data centers of RealDolmen. Familiehulp wanted a roadmap to modernize the existing situation and to make their environment and application landscape as cloud-ready as possible and to migrate to the cloud.

Task: Roadmapping

Program management

Project management

Results: Roadmap was elaborated, discussed and delivered to Familiehulp.

Specializations & methodologies: Coaching, Teamleiding, Prince2

Program Manager / Senior Project Manager

Gemeente Mol - 10-2019 - 05-2020

Situation: The municipality of Mol wanted to modernize its IT environment (backend, workstations, etc...) and bring as much as possible to the cloud (Azure, M365, O365, communication & collaboration).

Task: Pre-Sales

Program management

Project management

Change management (Change and adoption)

Results: Projects were successfully completed.

Specializations & methodologies: Coaching, Teamleiding, Prince2

Senior Project Manager

Brussels Airport Company - 10-2019 - 05-2020

Situation: Brussels Airport Company (BAC) wanted to strengthen its entire IT environment in terms of security. For this reason, various security projects were started within the BAC environment.

Task: Responsible for the program and project management of various security projects within the Brussels Airport company (BAC) environment. This included projects such as the roll out of a Microsoft Cloud App solution (CASB), the hardening of their Azure AD and O365 environment as well as the setup of a new PKI environment including the migration of their existing PKI environment to this new environment.

- Roadmapping
- Pre – sales
- Program management
- Project management
- Changemangement

Results: Projects were successfully implemented.

Specializations & methodologies: Coaching, Teamleiding, Prince2



Program Manager / Senior Project Manager

EDA - 12-2019 - 04-2020

Situation: EDA depended on Mediahuis for most of their IT needs. Given their divestiture long before that, EDA was forced to become independent. For this reason, a "carve-out" was required. To this end, EDA conducted a program, incl. datamigration, called "CAP130" to achieve this objective.

Task:

Carve-out to the new environment of EDA. Improving / evolving the solutions used will be included as a follow-up to this program and based on a roadmap from which a number of follow-up projects, incl. datamigration, will be started. The development of this roadmap is an additional assignment and is based on the Business Productivity Framework.

- Roadmapping
- Pre – sales
- Program Management
- Project Management
- Change Management

Results: Carve out program was successfully executed.

Specializations & methodologies: Coaching, Teamleiding, Prince2

Program Manager / Senior Project Manager

Brussels Airport Company - 04-2018 - 12-2019

Situation: Brussels Airport Company (BAC) wanted to introduce the Office 365 tools to make collaboration (between colleagues and between colleagues and external partners) easier, more efficient and more pleasant. That is why a program was started within BAC, the Step Up Bytes program. This program included the introduction and migration of new tooling and applications, including data migration.

Task:

Responsible for the program and project management of the various projects within the Step Up Bytes program within Brussels Airport company (BAC). This included projects such as the roll out of Skype for Business with Enterprise voice integration, Setup and migration to O365 (Exchange Hybrid solution, Identity & Security projects, Azure, OneDrive/OneNote, OfficeProPlus, W10 roll out, applications integration, etc...). Within this whole, communication, change and adoption/learning, to adequately prepare the BAC organization for the important changes in the use of their renewed working environment, is not of the least importance. These projects always contain a large share of change management, coordination, communication and supervision.

- Roadmapping
- Pre – sales
- Program management
- Project management
- Change management

Results: Program was successfully completed in December 2019

Specializations & methodologies: Coaching, Teamleading, Prince2



Senior Project Manager

Wit Gele Kruis Antwerpen - 02-2017 - 03-2018

Situation: White Yellow Cross was upgrading and renewing its infrastructure, which created the need to set up a new data center. Program with various sub-projects.

Task: Program- / Project Management

Results: Project on track

Specializations & methodologies: Coaching, Teamleiding, Excel, ITIL, Project Management, Prince2



Senior Project Manager

Federale Politie, Special Forces (NTSU), FOD Justitie (VSSE), FOD Binnenlandse zaken - 06-2016 - 02-2018

Situation: Need to implement a reliable data backup solution.

Task: Project Management

Results: Project delivered successfully

Specializations & methodologies: Coaching, Excel, ITIL, Project Management, Prince2



Senior Project Manager

Stad Bree - 03-2016 - 11-2017

Situation: Due to the aging of their infrastructure and workplaces, the project was started to renew the workplaces within the City of Bree and to migrate their used applications to the RealDolmen data centers (RCloud).

Task: Project Management

Results: Project successful

Specializations & methodologies: Coaching, Teamleiding, Excel, ITIL, Project Management, Prince2



Senior Project Manager

Ziekenhuizen ZOL Limburg, St. Trudo St. Truiden - 09-2014 - 10-2015

Situation: Both hospitals were reorganizing their campuses, which created the need to coordinate their communication systems.

Task: Project Management

Results: Projects were completed successfully.

Specializations & methodologies: Coaching, Teamleading, Excel, ITIL, Project Management, Prince2



Senior Project Manager

Fabricom - Cofely - 05-2014 - 04-2015

Situation: Fabricom - Cofely had its data centers located in the WTC buildings in Brussels and was forced to rebuild and migrate them in a number of new sites in Brussels, Flanders and Wallonia. 3 new data centers were built, applications and tooling were migrated to these new data centers, including data migration.

Task: Responsible for project management regarding setup data centers and migration of tooling and applications to the new data centers, including data migration. Road mapping, Pre-sales, Project management

Results: Project was successfully delivered.

Specializations & methodologies: Coaching, Teamleading

Senior Project Manager

SQM Europe - 03-2013 - 12-2014

Situation: SQM moved from their current location to a new location, taking the opportunity to renew their infrastructure and application landscape and migrate as much as possible to a cloud environment (RCloud and Azure).

Task: Project Management

Results: Project was delivered successfully

Specializations & methodologies: Coaching, Teamleading, Excel, ITIL, Project Management, Prince2

Senior Project Manager

Raad Vreemdelingenbetwistingen - 05-2013 - 11-2013

Situation: Setting up and putting into production a Skype environment

Task: Projectmanagement

Results: Project delivered successfully

Specializations & methodologies: Coaching, Excel, ITIL, Project Management, Prince2

Project Manager

Verschillende klanten in de banksector, Healthcare, Industrie - 01-2010 - 02-2013

Situation: Various projects for various customers in the banking sector, healthcare, government, industry where the IT environments were renewed and migrated to Cegeka's data centers within a complete outsourcing service provided by Cegeka.

Task: Project Management, Pre-sales, Service management

Results: Projects were handled on track

Specializations & methodologies: Excel, ITIL, Project Management



Project Manager

A.S.T.R.I.D. - 03-2006 - 12-2009

Situation: A.S.T.R.I.D. is a public limited company responsible for the development, management and maintenance of a national radio network for voice and data transmission, a national paging network and eleven provincial control rooms that accept emergency calls and manage teams in the field. For the expansion, upgrade, management and maintenance of their network, ASTRID has placed all activities in an outsourcing contract with a consortium of which Telindus is a part.

Task: Project Management, Service Management

Results: In accordance with outsourcing contract

Specializations & methodologies: Teamleading, Excel, ITIL, Project Management, Prince2



Senior Project Manager/Project Mgmt Teamlead ISC

Telindus - 07-2006 - 02-2007

Situation: Coordination of project management team within the ISC (International Service Center) of Telindus

Task: Project Management, Team coordination

Specializations & methodologies: Coaching, Teamleiding, Excel, ITIL, Project Management



Projectmanager/SDM

Diverse klanten van Telindus (banksector, Industrie, Overheid, etc...) - 06-2004 - 07-2006

Situation: Execution of projects where the IT infrastructure and network environment were brought within the remote management environment of the Telindus ISC. After delivery, the customer involved became an outsourcing customer with the project manager who had carried out the project as the SDM.

Task: Project management, Service management

Results: Projects carried out within concluded contracts

Specializations & methodologies: Excel, ITIL, Project Management, Service Management



Int. Technical Manager

Telefuture - 07-2003 - 06-2004

Situation: Team lead of a small technical team that carried out small developments and projects regarding communication (Telephony, SMS, etc..)

Task: Team Lead

Specializations & methodologies: Coaching, Teamleiding



Customer Support Project Manager NPI

ASML - 07-1998 - 07-2003

Situation: Project management regarding the introduction, installation, support and improvement of new scanner systems for lithographic product lines for the production of ICs (Logic, DRAM, etc...). Leading multidisciplinary projects involving technologies such as hardware and software (C/C++, Unix SUN Solaris, Windows), datacom / networks, optics, precision mechanics, applications (overlay, imaging productivity) and lasers.

Tooling used: Excel, MS Project, Access, Netscape, SAP, Paris / Inside, ASMLQ, FTP, IT applications to make scanner-related information locally (Veldhoven) and worldwide accessible to the ASML organizations and their customers.

Task: Project Management

Results: Projects delivered within the concluded contracts

Specializations & methodologies: Excel, Project Management

Equipment Engineer / Project Manager

Philips Flat Panel Display - 10-1992 - 06-1998

Situation: Engineering / Project management regarding the design, expansion, installation, support and improvement of lithographic production lines for the production of active matrix displays.

Technologies used such as PLC controls, simulation packages (software), data collection and test facilities (Borland Pascal / Turbo Pascal, C/C++, UNIX SUN OS / Solaris, Windows, Access).

Tools used: MS Project, Excel, Word Access, Internet applications (Netscape, Internet Explorer, Outlook Express).

Task: Equipment Engineering, Project management

Specializations & methodologies: Excel, Project Management, Service Support

Technical advisor

Si-lectron - 03-1989 - 09-1992

Situation: Equipment - / Line - engineering regarding the design and production of electronics products.

SMD – production lines (pick and place, dispense systems, reflow soldering, in circuit test facilities).

Used tools such as MS Project, Excel, Chess (business management system), Cad Cam (print design).

Task: - Line Engineering

- Equipment Engineering

Specializations & methodologies: Excel, Project Management

Education



Graduate Microprocessors and Telecommunications

VTI Technicum - 1986

Training



Prince 2 Foundations

RealDolmen - 2018



ITIL (Foundation in IT Service Management)

Telindus John Cordier Academie - 2007



WO (Ir) Computer Science / Business Administration

Philips Flat Panel Display - 1997

Specializations & methodologies

Businesskennis

Biotech ●○○○○

Industry

Chemicals	●●●●○	Government/Public	●●●●○
Industry & Manufacturing	●●●●○	Biotech	●●●○○
Commerce & Industry	●●●○○	Media & Entertainment	●●●○○
Utilities	●●●○○	Professional Services	●●○○○
Public & Utilities	●●○○○	Healthcare	●○○○○

Knowledge area

Project management	●●●●●	Program management	●●●●○
Change management	●●●●○	ITIL servicemanagement	●●●●○
Budget management	●●●●○	Risk management	●●●●○

Methods

Agile / Waterfall ●●●●○ ITIL ●●●○○

Tools

Office	●●●●○	Ivanti	●●●○○
Jira	●●●○○	Intune	●●●○○

Expertise

Team Leading & Coaching	●●●●●	Project management	●●●●●
Program management	●●●●○	Change management	●●●●○

Language proficiency

	Verbal	Writing
English	Excellent knowledge	Excellent knowledge
Dutch	Excellent knowledge (native)	Excellent knowledge (native)
French	Good knowledge	Good knowledge
Italian	Basic knowledge	Basic knowledge
German	Basic knowledge	Basic knowledge
Spanish	Basic knowledge	Basic knowledge